



National Institution for Quality & Reliability - HQ

International Conference

Quality Management System (12-14th Oct2011)

Event Summary

17/10/11

Day1 -12th Oct'2011

The International Conference was conducted jointly by Department of Management Studies of Dr.MGR University and NIQR during 12-14th Oct'2011.

- Dr.A.Sanjeeva Rao introduced NIQR and Quality Council of India to the delegates.
- Mr.L.Lakshman, Executive Chairman, Rane Group was the chief guest and addressed the delegates on "Institution Building and TQM".
- Dr.V.Swaminathan Advisor to National President NIQR, gave key note address on "TQM Movement in India".

The following Books and CD's were released during the convention.

- Quality Mantra- Proceedings of the Convention
- Bi-Annual International Journal of Dept of Management Studies , Dr.MGR University
- Quotes on Quality for Management (Book and CD)
- CD on Deming Contributions
- CD on " A dictionary of Total Quality Management
- CD on Conference proceedings

Day2 -13th Oct'2011 Forenoon

Plenary Session on "**Quality in 21st century**"

Dr.R.Mahadevan was the session chairman.

- Mr.S.Vanchinathan of Fourrts (India) addressed on Quality Trends related to Pharmaceutical Industry
- Mr.M.Hariharan of Cognizant on IT industry and Dr. D.Kumaran of Madras University on "Education" addressed the delegates.



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Commemoration Session Theme: "Deming Prize"

Chairman: Dr.N.Ravichandran introduced the speakers and briefed about Deming Prize.

- Mr.S.Rajendrakumar from Rane Brake Linings Limited spoke on how TQM was introduced in **RBL** and challenged **Deming Application Prize**.
- Mr.Thyagarajan of **Sundaram Clayton** and Dr.A.Sanjeeva Rao , Ex **SRF Ltd** detailed on methodologies related to TQM ,Deming Prize and efforts for Sustenance of Improvements.

Day2 -13th Oct'2011 Afternoon

Technical Paper Presentations.

Mr.K.N.Krishnamurthi & Dr.R.Srinivasan were the Chairmen and summarised the papers presented by various authors related to Education Sector.

Day3 -14th Oct'2011 Forenoon

Technical Paper Presentations.

Mr.G.R.Janardhanam and Mr.A.Krishnaswamy were the Chairmen and handled the session. They summarised the presentations of various speakers.

Day3 -14th Oct'2011 Afternoon

Valedictory Session

Padmasri. R.M.Vasagam was the Chief guest.

President, Dr.MGR university, Mr.ACS Arun Kumar honoured **Mr.C.Narasimhan-Advisor** , **Sundaram Clayton Ltd** with " **Quality Man Award -2011**"



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Dr.MGR University appreciated the role of **NIQR** in organizing the above international conference on Quality Management System

Mr.Avik Mitra, QCI addressed the conference about the activities related to Quality Propagation at National Level and the role being played by NIQR and QCI jointly along with other professional bodies

Mr.C.Narasimhan in his acceptance speech expressed his grateful thanks to NIQR and Dr.MGR University for having honoured him with the prestigious award "Quality Man " for 2011.

Padmasri. Vasagam , V.C.Narasimhan, Mr.Avik Mitra & Dr.A.Sanjeeva Rao Distributed the certificate of excellence to all the paper presenters.

Dr.A.Sanjeeva Rao and Dr.V.Swaminathan expressed their grateful thanks to **Dr.RM, Dr.NR, Mr.VRJ, Mr.KNK, Mr.GRJ, Mr.AKS, Dr. RS, Mr.RMK, Dr.N.Rangaswamy** and other executive council members for their support right from planning of various activities like fixing of session chairmen & speakers, drafting of brochures and other correspondences, preparation of Citation and so on.

Summary Report by

Dr.A.Sanjeeva Rao

National President - NIQR

(National Institution for Quality & Reliability)